

LOW TEMP

INDUSTRIES, INC.

Mailing Address: P.O. Box 795 • Jonesboro, Georgia 30237-0795
Shipping Address: 9192 Tara Boulevard • Jonesboro, Georgia 30236
(770) 478-8803 • Fax (770) 471-3715

November 30, 1999

Mr. Ross Berry
Shandon Enterprises, Inc.
170 Glenwood Lane
Fayetteville, Georgia 30215

Dear Ross,

Over the past fifteen months, you and your company have been a real asset to Low Temp Industries, especially in the realm of personal attention to me and the responsibilities that go along with being CEO of a small manufacturing facility. Your experience and patience has proven to be invaluable to me and Low Temp.

As you well remember, you were originally asked to help us in developing a production and operational review of the company; develop recommendations for organizational and production improvements as well as lead us in the construction of a strategic plan for three to five years. It is the consensus of the company management team that you have assisted us in accomplishing these important tasks as much as physically possible.

It was then realized that an opportunity existed for a "stock buy-back" which I pictured to be a financial and management nightmare. At this juncture your experience and personal advice proved to be right on target. Everything went just as planned with no unexpected surprises.

With a "new" ownership structure, you were retained to help in the development of a "new" Board of Directors. Once again you came through with a plan that seemed to fit our needs. I, as well as our management team, am really looking forward to this board being in place and getting down to work.

Ross, thank you for all your help and expert advice. I would never have dreamed that all of this could be accomplished in such a short period on time.

Sincerely,



Bill Casey
President and CEO



An Equal Opportunity/Affirmative Action Employer

